

Gentu Sending

Overview

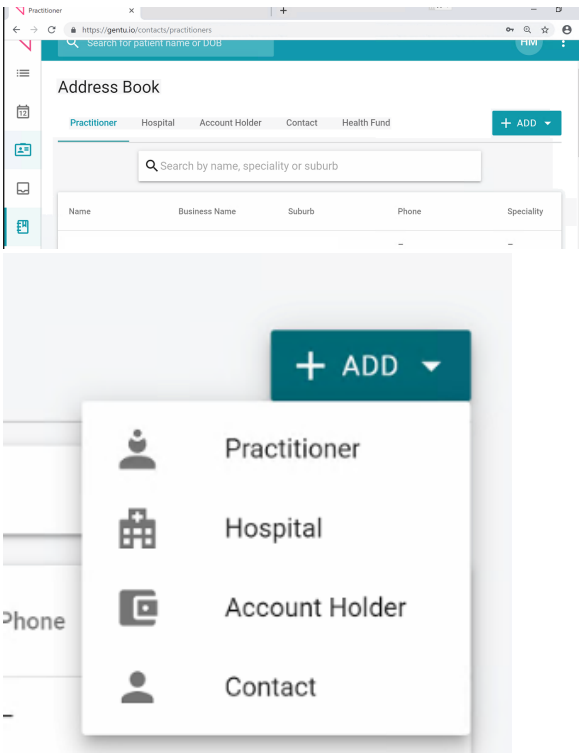
This guide is for sending with Gentu **after** you have completed the install/setup process and have confirmed the Delivery Report loads on the client's machine.

- 1 [Overview](#)
- 2 [Process](#)
 - 2.1 [Update Address Book](#)
 - 2.2 [Sending Letters](#)

Process

Update Address Book

1. To send via Gentu you will need to update the provider number of the recipient in the address book in Gentu. Navigate to the **Address Book** tab on the left hand side of Gentu and either find or create a new entry (for testing purposes). To train the site on sending, it is usually best to create a test provider under your own name so you can send to yourself.



2. From here you will need to update the provider details and make sure their provider number has been added to the **Medical Objects ID** field at the bottom right of the page. Once you've entered the details, save the recipient's address book entry and you can start sending to them.

New Practitioner

Practitioner Details

Ms. Jane Doe

First name: Jane Last name: Doe

☐ Assists at Practices

Speciality: [dropdown]

Provider Number: [text]

Business Name: [text]

Street 1: [text]

Street 2: [text] Suburb: [text]

State: [dropdown] Postcode: [text]

Work Phone: [text]

Mobile Phone: [text]

Fax: [text]

Email: [text]

Healthlink ID: [text] Argus ID: [text] Medical Objects ID: J0455800009

Sending Letters

It's usually a good idea to create a test patient to use during training.

1. To send a letter within Gentu, you will first need to select the patient you are wanting to send of behalf of. Go to their profile and select **Add**.

2. Select **Letter** from the dropdown menu to go to the letter creation page.

3. Once on the letter creation page, you can make sure the correspondence is correct and select the recipient.

If the recipient does not have "Medical Objects" next to their name the message will not be sent through Medical Objects and you may have to either update their address book entry or re-add them as the recipient of the message.

4. Once you have ensured the message is correct and the message will be sent through Medical Objects, scroll to the base of the message and select **Ready to Send** then **Print and Send**. This will pass the message to Medical Objects for delivery.

5. Once the message has been sent you can check for it in either the Gentu or the Medical Objects Delivery Report. Checking the Medical Objects Delivery Report is preferred as it will display any errors that may occur.

Diagnostic ReportsDiagnostic RequestsIncoming CorrespondenceOutgoing Correspondence

< ReviewReady to SendSentLetter

To: Ms Jane Doe
Re: Test Patient
Sender: Dr
Sent: Thursday, 6 June 2019 ✓ Ask

Sender*
Dr
Priority*
Routine
Addressee*
Ms Jane Doe • Medical Objects Ask
Medical Objects delivery report
SET MESSAGE TYPE
CC
Search by name or suburb

To:
Re:

B
I
U
FONT FAMILY
12
[Color Picker]
[Text Color]
[Link]
[List]
[Table]

Report for Thursday, 06 June 2019

Start Date: 06/06/2019End Date: 06/06/2019RefreshOptions

Received (1)Delivered (2)ProcessingErrorsUndelivered

DateImportedPatientTo

Ms Jane Doe

06/06/2019 13:16 ✓ 06/06/2019 13:16 - File Consumed - Ms Jane DOE (LD455800CE9)
06/06/2019 13:24 ✓ 06/06/2019 13:24 - File Consumed - Ms Jane DOE (LD455800CE9)