FAQs

Explorer Online Frequently Asked Questions

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Am I able to create appointments in Explorer Online?

No, Explorer Online does not currently have a feature to make appointments. We're looking into adding this feature in the future. For more information please contact us.

Can I send a Word/RTF Document?

Currently, it's only possible to send a plain text document *or* a PDF document. If you wish to send a Microsoft Word document or any other format you have the option to save the document as a PDF (for example from Microsoft Word) and then send it as a PDF. We're currently looking into adding the ability for sending other document types.

Can I edit documents in the Unreleased Folder?

Currently, documents are unable to be edited. We are looking into making unreleased documents editable.