

Workaround for SQL ODBC Errors when attempting to create a Pathology contact in Practix

Overview

1 Overview

You may notice that when you try to create a Pathology Contact in certain versions of Practix that there is an extra line called 'Test List' under the list order section. (see below)

HPI - I

HPI - I	B00361
HPI - O	B00362

Pathology Requests	Radiology Requests	Other Requests	Referrals/Documents Sent	Radiology Reporting
<input type="checkbox"/> Allow Pathology Requests				
Request Form				
<input type="text"/>				
<input type="checkbox"/> Don't print requesting doctor details				
List order	<input type="text"/>			
Test List	<input type="text"/> ▼			

If you try to create a contact as normal in this case, you will probably get an SQL/ODBC error similar to the following.

```
SQL/ODBC Error Details
An SQL error has occurred. Error details have been retrieved from ODBC.

ODBC Error Message: [Microsoft][ODBC SQL Server Driver][SQL Server]Column name
'pathreqetcodesetno' appears more than once in the result column list.
Current ODBC SQL State: 37000
Error Number ODBC Data Source: 264
ODBC Connection Handle: 1 (csplocal)
The failed SQL command: INSERT INTO mspsda.dbo.reqdoc (reqdoctorno, reqdoccode, reqdocpractn,
regiono, surname, givennames, salutation, prefname, companyname, displayname, contact, shortname,
promo, specialty, qualification, street1, street2, street3, suburb, postcode, phone, phonem, phonenm,
phone, phoney, pagerno, email, notes, defaultcontactpic, link, usersdelivery, rppatient_rptml,
rptpatientnum, rptpatientnum, rpfax, rptemail, rphlink, rphformat, inactive, healthcentro, assistant,
pathallow, pathquestcodesetno, pathquestesform, pathquestno, pathhistorder, radallow,
radquestesform, radpatientno, radiastorder, otherallow, otherquestesform, otherpatientno,
otherhistorder, pathquestcodesetno) VALUES ('6960','0','0','','','Medical','Medical','M','0','0','M',
'', '', 'Brisbane', '4000', '+61 7 3222 2222', '+61 0 1 1, 0 1 0, 0 1, 0 0 1, 1, 1, 'Pathreq', '0','0','0','0',
'+61 1')
```

To over come this problem you should perform the following steps in this order.

1. Create the contact as normal, but leave the **Request form (Pathreqo)** and **list order** fields blank for now. This should let you create the base of the contact without the error message.
2. **Save, Exit** and **re-enter** the contact. You should now be able to setup the '**messages in**' part, HOWEVER you will find that when you are trying to select **ORU^RO1** as the message type, that it doesn't exist. If this is the case you should choose **ADT^ZHI Healthconnect Discharge Summary** as a temporary measure (see Below) Now save the messages in part and exit the contact completely

Receive Messages From

Receive From: (Select)

Description:

Inactive: ☐

Sending Application (or PIT Source):

Sending Facility:

Transport Type: (None)

TCP Port Number:

Protocol:

Folder Name:

Filename Mask:

Acknowledgement Type:

Ack Folder Name:

Ack Filename Scheme: (None)

Message Type: (Select)

Message Type Description:

Check Run No.:

Close

New

Save

Cancel

Delete

Add

Remove

3. Go Back into the contact and you should now be able to input the **Request form (Pathreqo)** and **list order** fields without an error. **Save** and exit the contact.
4. Re-enter the contact and go back into the '**messages in**' section. You should now be able to select **ORU^RO1** as the message type. Delete the **ADT^ZHI** part that you chose before.
5. save and exit. The contact creation is now complete.

