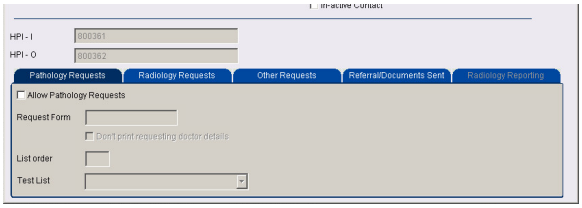
Workaround for SQL ODBC Errors when attempting to create a Pathology contact in Practix

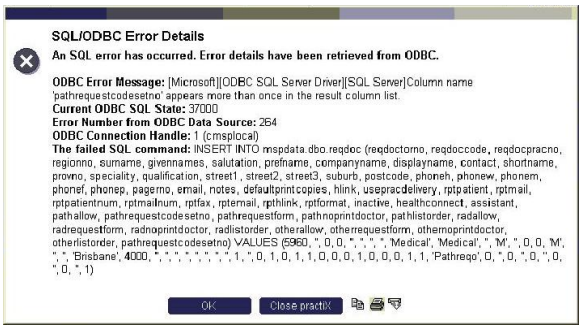
Overview

1 Overview

You may notice that when you try to create a Pathology Contact in certain versions of Practix that there is an extra line called 'Test List' under the list order section. (see below)



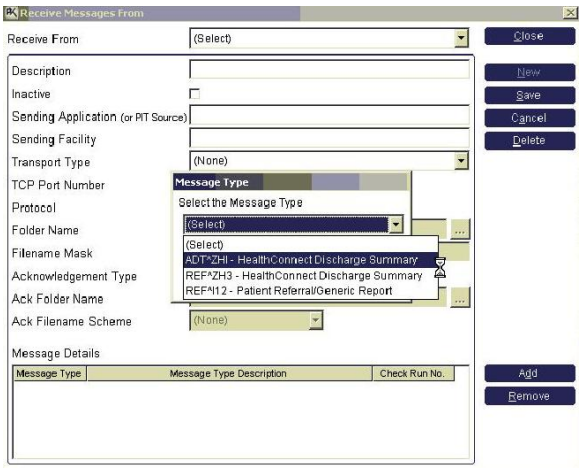
If you try to create a contact as normal in this case, you will probably get an SQL/ODBC error similar to the following.



To over come this problem you should perform the following steps in this order.

1. Create the contact as normal, but leave the **Request form (Pathreqo)** and **list order** fields blank for now. This should let you create the base of the contact without the error message.

2. **Save, Exit** and **re-enter** the contact. You should now be able to setup the **'messages in'** part, HOWEVER you will find that when you are trying to select **ORU^RO1** as the message type, that it doesn't exist. If this is the case you should choose **ADT^ZHI Healthconnect Discharge Summary** as a temporary measure (see Below) Now save the messages in part and exit the contact completely



3. Go Back into the contact and you should now be able to input the **Request form (Pathreqo)** and **list order** fields without an error. **Save** and exit the contact.

4. Re-enter the contact and go back into the **'messages in'** section. You should now be able to select **ORU^RO1** as the message type. Delete the **ADT^ZHI** part that you chose before.

5. save and exit. The contact creation is now complete.