Restarting the Referral Client

Overview

Sometimes the Referral client can run into problems and will require a restart. This guide will instruct you on restarting the Referral Client yourself.

If you have any further issues with the Referral Client, or if you have any questions, Please contact the Medical-Objects Helpdesk on (07) 5456 6000.

Restarting the Referral Client

To stop the referral client from running, just right click the tray icon, go to to Admin, and Shutdown Trinity as shown below.

		View Delivery Report Help About
	Shutdown Trinity	Admin +
	Check for Upgrade Restart Trinity	Create new message (blank) Provider Lookup
	Load PKI Location Certificate into Capricorn	Logout
	Ignore Provider IDs	
	Reset Search String Change PKI Password	
	Edit Provider Entry	
	Add Provider Entry	

To restart the referral client, you can either locate the startup entry (Start, All Programs, Startup and select the Medical-Objects Referral Client.) or navigate to the installation folder (C:\MO\Referral) and run the Trinity.exe application.



The icon should reappear in the tray after a few seconds. of it does not appear, or if this does not solve your issue, please contact the Medical-Objects helpdesk on (07) 5456 6000.



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